

Carewest Privacy Management Program

Building trust through transparency and accountability



About Carewest

Calgary's largest public care provider with 14 locations offering long-term care, rehabilitation, complex mental health and community programs.

Why Privacy Matters

We protect your health and personal information through strong safeguards and compliance with Alberta's privacy laws.

Our Privacy Management Program Mission

Fostering a culture of compliance and transparency that strengthens public trust.



What is the Privacy Management Program?

To ensure compliance with the Health Information Act (HIA), Access to Information Act (ATIA) and Protection of Privacy Act (POPA).



Governance & Accountability



Safeguards & Security Controls



Individual Rights Management



Incident Response & Breach Management



Training & Awareness

Your Rights & How We Protect You

Your Rights:

- Access to your health and personal information
- Request corrections
- Know how your data is used

How We Protect You:

- Administrative, physical, and technical safeguards
- Mandatory breach reporting
- Privacy Impact Assessments
- Monitoring and Auditing

Contact Us:

Website: www.carewest.ca

Email: Carewestaccess&privacy@ahs.ca

Report a Breach:

carewestreportaprivacybreach@ahs.ca