




Client Safety

Statement of Commitment

Carewest is committed to promoting a safe and respectful environment, client satisfaction and quality improvement to enhance our clients' quality of life. We recognize safety as a foundation upon which quality of care and service are built.

We inform and educate clients and families about their role in safety, recognizing choice and independence must be balanced with potential risk to safety. Carewest encourages all clients and families to help staff identify and report safety issues.

Our focus is on making system improvements through a spirit of learning and quality improvement. We believe that input from clients and families will help us further improve and optimize the quality of care provided.

At Carewest, we believe that safety is an important part of every job, at every level of the organization and strives to create a supportive environment in which safety hazards are identified and acted on. Client safety is further addressed through expectations for the care team to assess for and address safety based on the individual client's needs. We also work together to implement evidence informed practices that support system improvements for safe care. 

Approved by Barb Kathol
Carewest Chief Operating Officer

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