



Safe Visitation Dispute Resolution Form

Visits from family and friends are an important part of the lives of our continuing care residents. COVID-19 has been demonstrated to lead to severe illness and to be an extreme risk to older adults and those with chronic conditions. Carewest in collaboration with residents and families has taken steps to implement CMOH Order 29-2020 Safe Visitation to its sites, balancing our resident’s mental and physical health while still retaining necessary safety precautions.

When there is a dispute between the resident and/or designated family/support person and the site regarding safe visitation and facility access, and the interpretation and implementation of CMOH Order 29-2020 the Safe Visitor Designated Family/Support Person Dispute Resolution Process is followed.

1) Please outline your request or concerns regarding safe visitation and facility access:

2) What section of the site’s interpretation or implementation of the order do you disagree with?

Your name: _____ Phone: _____

E-mail: _____ Date: _____

Resident’s name: _____ Carewest Site: _____

**This request will be considered in consultation with Carewest Leadership at the site and you will be contacted within three business days with a response.*