



Apply Here



We select dedicated people just like you to care for our clients; those who offer compassion, knowledge and commitment to the treatment, progress, outcomes and lives of our clients. We are motivated to employ individuals who are passionate about what they do and, are naturally driven to uphold our client-centered approach, contribute to best-practice solutions and a desire to take their careers to the next level within Carewest.

We are one of Canada's largest public healthcare providers of complex continuing care, rehabilitation and recovery services, and a wide variety of community programs for seniors and adults under the age of 65. With 12 care locations across Calgary and a team of over 2,600 employees, we offer a diverse, interdisciplinary and expert community of health care professionals. Our innovative practices allow for optimal opportunities to learn, grow and excel with us.

Carewest has been recognized as one of **Alberta's Top Employers** for the past four years in acknowledgement for our commitment to promoting a strong work/life balance, providing competitive salaries & benefits, and the promotion of teamwork in a collaborative healthcare environment. If you share our vision and are dedicated to joining our growing team, please review our open positions and apply today!

Client Service Manager

Competition 2017-0844

Complex Continuing Care – Long Term Care for frail seniors who require the care of an interdisciplinary team to maintain and improve quality of life in safe, comfortable and supportive environments.

Position Summary:

Reporting to a Director of Operations, this Regular Full Time position is responsible for oversight of the Complex Continuing Care program at our Sarcee location. While maintaining a resident-centered service delivery model, this position is responsible for working collaboratively with residents, families and staff to ensure positive program outcomes. This position is responsible for ensuring efficient and effective program operations within a defined budget, providing management oversight and direction to program staff including coaching and mentoring, program strategic planning, and ongoing quality improvement. In keeping with Carewest's Frame of Reference, key accountabilities include program planning and implementation of program principles and standards in alignment with operational priorities. Responsible for other related duties as required.

Qualifications:

- Bachelor's or Master's Degree in Nursing, allied health or a related discipline
- Current registration by licensing body (for health care disciplines)
- Current Basic Life Support – Health Care Provider (BCLS-HCP) certification
- Demonstrated ability to lead within an interdisciplinary healthcare environment
- Excellent leadership, time management, attention to detail, and communication skills. Strong commitment to quality improvement
- Minimum 3 to 5 years relevant clinical experience required
- Experience in a supervisory/leadership capacity preferred

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