

Vision

Carewest: leaders in exceptional care, supporting those who need us most.

Mission

At Carewest, we support all clients in maintaining their quality of life as they transition through their health care journey. As the public provider of continuing care specialized services in Calgary, our staff work together to partner with clients, families and the community to provide:

- Programs to enable community living;
- Rehabilitation services to enable return to the community; and,
- Residential and support care services for complex medical and mental health needs.

Values

Caring: We care about all individuals.
We see the qualities that contribute to the whole person and honour them with kindness, respect and dignity.

Relationships: We are stronger together.
We gain a better understanding of our clients and each other by listening as well as sharing.

Learning: We are open to change and we encourage new ideas and thinking.
We learn from evidence, experience and each other.

Responsibility: We lead with integrity and accountability.
We are responsive to our clients, and are trusted to use resources wisely.

We Strive to Achieve

Satisfied Clients

Provide services and foster relationships that achieve client satisfaction, positive outcomes and promote quality of life.

Targeted Service Development

Respond to changing client needs by supporting Alberta Health Services in providing accessible and sustainable quality care.

Progressive Work Environment

Promote a respectful, healthy and safe environment that supports quality improvement and customer service.

Cost-Effective Organization

Manage finances to ensure responsible and sustainable use of resources in service delivery.

Leadership

We are all leaders.

Leaders at Carewest empower people to listen and support each other.

Leaders build trusting relationships across the organization. We set the pace and direction of change to facilitate innovative care. We are accountable for our own actions.

Let's work together to create a shared vision we all understand, believe and strive towards.

Leaders care.